References

1. Most of the material in this chapter are taken from Chapter 16, Electronic Commerce of the book Analysis and Design of Information Systems (2nd edition) by V. Rajaraman, Prentice-Hall of India, New Delhi, 2004

2. There are many books on E-Commerce, which describe E-Commerce in detail. Among these are:
   E. Awad, Electronic Commerce, Prentice-Hall of India, New Delhi 2002. This book takes managers perspective and not very strong on technology aspects of E-Commerce. All the examples have a strong American bias as the book is primarily intended for students in America. The language is clear but the book is verbose. What can be said in 100 pages is said in 400 pages as it includes all kinds of gossip not relevant to students wanting the learn the subject.


5. Most traditional Systems Analysis and Design book such as the one by Kendall and Kendall do not separately discuss E-Commerce, they have a cursory treatment at various places in the book.