Assignment 10

The following questions are part of the assignment you have to answer.

As per our records you have not submitted this assignment.

1. A set of activities for maintaining equipment to its optimal condition and changing the work environment is maintained those conditions through daily maintenance activities is called __________.
   - Total Quality Management
   - Total Productive Maintenance
   - Right Answers: Total Productive Maintenance
   - No, the answer is incorrect.
   - Accepted Answers: Variables, Articulate

2. In the study of multiple variable, a variable is called __________, whereas charts based on things we can count such as number of defects per hour are called control charts.
   - Constants, variables
   - Variables, Articulate
   - Articulate, constants
   - Variables, constants
   - No, the answer is incorrect.
   - Accepted Answers: Variables, Articulate

3. In the study of multiple variable, a variable is called __________, whereas charts based on things we can count such as number of defects per hour are called control charts.
   - Constants, variables
   - Variables, Articulate
   - Articulate, constants
   - Variables, constants
   - No, the answer is incorrect.
   - Accepted Answers: Variables, Articulate

4. Which of the following is among the 6 Cs of Total Quality Management?
   - Customer
   - Cost
   - Continuous
   - Contingent
   - No, the answer is incorrect.
   - Accepted Answers: Customer

5. The basic units of Total Quality Management are:
   - Quality goals are a non-negotiable, thereby requiring a commitment toward continuous improvement.
   - Preventing variability in the production process.
   - The customer makes it the ultimate deterrence of quality
   - No, the answer is incorrect.
   - Accepted Answers: All of the above

6. The dimension(s) of a service quality is (are):
   - Feature
   - Perceived
   - Durability
   - Performance
   - None of these
   - No, the answer is incorrect.
   - Accepted Answers: Feature, Perceived

7. The dimension(s) of a service quality is (are):
   - Feature
   - Perceived
   - Durability
   - Performance
   - None of these
   - No, the answer is incorrect.
   - Accepted Answers: Feature, Perceived

8. Internal benefit(s) of quality are:
   - Lower costs
   - Improved customer retention
   - Increased profit
   - All of these
   - No, the answer is incorrect.
   - Accepted Answers: All of these

9. Total productive maintenance (TPM) focuses on both employee and customer:
   - True
   - False
   - No, the answer is incorrect.
   - Accepted Answers: True

10. The major aspect of quality are:
    - 1. Quality of performance
    - 2. Quality of performance
    - 3. Quality of design
    - 4. Quality of design
    - No, the answer is incorrect.
    - Accepted Answers: 1 and 2

11. Which of the following is among the 6 Cs of Total Quality Management?
    - Customer
    - Cost
    - Continuous
    - Contingent
    - No, the answer is incorrect.
    - Accepted Answers: Customer

Due on 2020-06-06, 20:59 IST.