

Course outline

How does an NPTEL online course work?

Week 0

Week 1

Week 2

Week 3

Week 4

Week 5

Week 6

Week 7

- [Lecture 31 : Managing the Environment Part 1](#)
- [Lecture 32: Managing the Environment Part 2](#)
- [Lecture 33: Managing Organizational Change Part 1](#)
- [Lecture 34: Managing Organizational Change Part 2](#)
- [Lecture 35: Managing Organizational Conflict Part 1](#)

Quiz : Assignment 7

Solution for Assignment 7

Week 8

FEEDBACK

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Assignment 7

The due date for submitting this assignment has passed.

Due on 2021-03-10, 23:59 IST.

As per our records you have not submitted this assignment.

 1) Strategies such as stockpiling materials and supplies, using multiple suppliers, engaging in preventive maintenance, recruiting and training new employees, maintaining warehouse inventories, stockpiling finished products are examples of- **1 point**

- Smoothing
- Buffering
- Recruitment
- Coopting

 No, the answer is incorrect.
Score: 0

 Accepted Answers:
Buffering

 2) _____are persons who operate at the periphery of the organization, performing organizational relevant tasks and relating the organization to elements outside it. **1 point**

- Organizational Representatives
- Researchers
- Boundary spanners
- Agents

 No, the answer is incorrect.
Score: 0

 Accepted Answers:
Boundary spanners

 3) It is common to see fine-dining restaurants and several good restaurants use reservations for dining tables. This practice is an example of – **1 point**

- Rationing, smoothing and buffering
- Rationing and smoothing
- Smoothing and buffering
- Rationing only

 No, the answer is incorrect.
Score: 0

 Accepted Answers:
Rationing and smoothing

 4) Select the odd one out. **1 point**

- Advertising
- Coopting
- Coalescing
- Smoothing

 No, the answer is incorrect.
Score: 0

 Accepted Answers:
Smoothing

 5) Changing decision making and communication patterns in an organization are the characteristics of which of the following intervention change strategies? **1 point**

- Structural
- People
- Organizational processes
- Technology

 No, the answer is incorrect.
Score: 0

 Accepted Answers:
Organizational processes

 6) _____ as the model is most compatible with organization change **1 point**

- Professional bureaucracy
- Machine bureaucracy
- Adhocracy
- Simple structure

 No, the answer is incorrect.
Score: 0

 Accepted Answers:
Adhocracy

 7) The use of the _____ tactic is characterized by, change agents selling their change rationale to those who will be affected. **1 point**

- intervention
- participation
- persuasion
- edict

 No, the answer is incorrect.
Score: 0

 Accepted Answers:
intervention

 8) Employees may resist change for which of the following reason(s)? **1 point**

- Self-interest
- Habit and personal inertia
- Fear
- All of the above

 No, the answer is incorrect.
Score: 0

 Accepted Answers:
All of the above

 9) The traditional view of conflict treats conflict synonymously with terms as? **1 point**

- Irrationality
- Destruction
- Violence
- All of the above

 No, the answer is incorrect.
Score: 0

 Accepted Answers:
All of the above

 10) While discussing about conflict we assumed that conflict acknowledges_____? **1 point**

- Awareness (Perception)
- Opposition
- Scarcity and blockage
- All of the above

 No, the answer is incorrect.
Score: 0

 Accepted Answers:
All of the above