Assignment 3

Due: 2018-08-28, 21:59 IST

Assignment Details

Course outline
- Week 5 to Week 3
- Week 4 to Week 3
- Week 3 to Week 2
- Week 2 to Week 1
- Week 1 to Week 0

Week 5 to Week 3

Unit 5: Week 3

Assignment 3

Topic: Assignment 3

Title: Improving customer service processes

1. Improving customer service processes

- Step 1: Identify the current customer service processes
- Step 2: Analyze the customer service processes
- Step 3: Implement improvements

2. Improving customer service-output

- Step 1: Gather customer feedback
- Step 2: Analyze customer feedback
- Step 3: Implement improvements

3. Improving customer service-output

- Step 1: Identify customer service metrics
- Step 2: Set goals
- Step 3: Implement improvements

Week 4 to Week 3

Assignment Details

Course outline
- Week 5 to Week 3
- Week 4 to Week 3
- Week 3 to Week 2
- Week 2 to Week 1
- Week 1 to Week 0

Week 4 to Week 3

Unit 4: Week 3

Assignment 4

Topic: Assignment 4

Title: Improving employee performance

1. Improving employee performance

- Step 1: Identify the current employee performance
- Step 2: Analyze the employee performance
- Step 3: Implement improvements

2. Improving employee performance

- Step 1: Gather employee feedback
- Step 2: Analyze employee feedback
- Step 3: Implement improvements

3. Improving employee performance

- Step 1: Identify employee performance metrics
- Step 2: Set goals
- Step 3: Implement improvements

Week 3 to Week 2

Assignment Details

Course outline
- Week 5 to Week 3
- Week 4 to Week 3
- Week 3 to Week 2
- Week 2 to Week 1
- Week 1 to Week 0

Week 3 to Week 2

Unit 3: Week 2

Assignment 3

Topic: Assignment 3

Title: Improving customer service processes

1. Improving customer service processes

- Step 1: Identify the current customer service processes
- Step 2: Analyze the customer service processes
- Step 3: Implement improvements

2. Improving customer service-output

- Step 1: Gather customer feedback
- Step 2: Analyze customer feedback
- Step 3: Implement improvements

3. Improving customer service-output

- Step 1: Identify customer service metrics
- Step 2: Set goals
- Step 3: Implement improvements

Week 2 to Week 1

Assignment Details

Course outline
- Week 5 to Week 3
- Week 4 to Week 3
- Week 3 to Week 2
- Week 2 to Week 1
- Week 1 to Week 0

Week 2 to Week 1

Unit 2: Week 1

Assignment 2

Topic: Assignment 2

Title: Improving employee performance

1. Improving employee performance

- Step 1: Identify the current employee performance
- Step 2: Analyze the employee performance
- Step 3: Implement improvements

2. Improving employee performance

- Step 1: Gather employee feedback
- Step 2: Analyze employee feedback
- Step 3: Implement improvements

3. Improving employee performance

- Step 1: Identify employee performance metrics
- Step 2: Set goals
- Step 3: Implement improvements

Week 1 to Week 0

Assignment Details

Course outline
- Week 5 to Week 3
- Week 4 to Week 3
- Week 3 to Week 2
- Week 2 to Week 1
- Week 1 to Week 0

Week 1 to Week 0

Unit 1: Week 0

Assignment 1

Topic: Assignment 1

Title: Improving customer service processes

1. Improving customer service processes

- Step 1: Identify the current customer service processes
- Step 2: Analyze the customer service processes
- Step 3: Implement improvements

2. Improving customer service-output

- Step 1: Gather customer feedback
- Step 2: Analyze customer feedback
- Step 3: Implement improvements

3. Improving customer service-output

- Step 1: Identify customer service metrics
- Step 2: Set goals
- Step 3: Implement improvements