Assignment 8

The due date for submitting the assignment has passed. As per our records, you have not submitted the assignment.

1. Retention is part of
   - a. The process measures of the Basic Input Process Output (IPPO) scoreboard.
   - b. The input measures of the Basic Input Process Output (IPPO) scoreboard.
   - c. The output measures of the Basic Input Process Output (IPPO) scoreboard.
   1 point

2. Employees are part of
   - a. The process measures of the Basic Input Process Output (IPPO) scoreboard.
   - b. The input measures of the Basic Input Process Output (IPPO) scoreboard.
   - c. The output measures of the Basic Input Process Output (IPPO) scoreboard.
   1 point

3. The proposition that discipline is most effective when immediate, is termed as:
   - a. The effective discipline rule.
   - b. The avoided future rule.
   - c. The hot stove rule.
   - d. The HR disciplinary policy level.
   1 point

4. Completion rates are part of
   - a. The internal processes aspect of the Kaplan and Norton Balanced Scorecard.
   - b. The employee learning aspect of the Kaplan and Norton Balanced Scorecard.
   - c. The customer aspect of the Kaplan and Norton Balanced Scorecard.
   - d. The process aspect of the Kaplan and Norton Balanced Scorecard.
   1 point

5. While disciplining a deviant employee, one should
   - a. Always document the facts before disciplining the employee.
   - b. Document the facts only after disciplining the employee.
   - c. Never document the facts.
   1 point

6. One of the criticisms of the balanced scorecard is:
   - a. Too much focus on business activities.
   - b. Distraction from business activities.
   1 point

7. "Disciplinary procedures serve as reminders to the employees regarding what the organization expects from them." Is this statement
   - a. True
   - b. False
   - c. Cannot say.
   1 point

8. Participation rates are part of
   - a. The internal processes aspect of the Kaplan and Norton Balanced Scorecard.
   - b. The employee learning aspect of the Kaplan and Norton Balanced Scorecard.
   - c. The customer aspect of the Kaplan and Norton Balanced Scorecard.
   - d. The process aspect of the Kaplan and Norton Balanced Scorecard.
   1 point