

Questions

1. Service inventory can take form of information based work storage. Do all types of information qualify as service inventory?
2. Classify the types of inventory in any hospital.
3. Define service supply chain?
4. How service supply chains are different from goods supply chain?
5. What do you mean by bi-directional relationship? Give example from service industry.
6. What is the difference between single-level bidirectional relationship and two-level bidirectional relationship in context of services.
7. Justify the statement with example “It is difficult to have control over purchasing function of services”.
8. Consider any service company and list down the items which they purchase.
9. What do you mean by service level Agreements (SLAs). What are the advantages and disadvantages of SLAs.
10. Define all the processes of service supply chains and compare them with goods supply chains.
11. What are the challenges in measuring the performance of service supply chains?